

TRANSFORMATIONAL LEADERSHIP AND ITS INFLUENCE ON EMPLOYEE INNOVATION IN TECH COMPANIES

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Abstract

In the hyper-competitive technology sector, innovation is a imperative for survival, yet many companies struggle to cultivate it. This study investigates the critical role of transformational leadership as a catalyst for employee-driven innovation. Through an empirical analysis of tech professionals, the research demonstrates that transformational leadership significantly predicts innovative work behavior. The findings reveal a nuanced mechanism: the leadership components exert distinct, stage-specific influences. Intellectual Stimulation is the primary driver of idea generation, while Inspirational Motivation and Individualized Consideration fuel idea promotion and realization by fostering intrinsic motivation and psychological safety. This study provides a validated "Leadership-Innovation Nexus" model, confirming that leadership behaviors directly create the psychological environment essential for innovation. The results offer a clear blueprint for tech companies, highlighting that developing transformational leaders is not a soft skill but a strategic necessity to systematically unlock innovative potential and secure a competitive advantage.

Keywords: *Transformational Leadership, Employee Innovation, Technology Sector, Psychological Safety, Innovative Work Behavior*

INTRODUCTION

The technology sector operates in a state of perpetual disruption, characterized by extreme competitiveness and a relentless pace of change. Breakthroughs in artificial intelligence, cloud computing, and biotechnology continuously redefine markets, rendering established products and business models obsolete at an unprecedented rate (Yasmin Mirzani, 2024). In this high-velocity environment, a company's ability to not merely to adapt but to proactively shape the future is its most critical asset. Consequently, continuous innovation—the successful generation, development, and implementation of novel and useful ideas—has transitioned from a strategic advantage to a fundamental determinant of competitive advantage and organizational survival. It is the engine of growth, the key to talent attraction, and the primary driver of long-term valuation for technology firms (Holt, 2018).

However, fostering a consistent pipeline of genuine innovation presents a profound challenge. Traditional, transactional leadership models, which primarily rely on a system of contingent rewards and punishments, are often ill-suited to this task. These directive approaches, focused on efficiency, process adherence, and short-term goal attainment, can inadvertently create a risk-averse culture (Chittaranjan Routray, 2025). They prioritize execution over exploration and compliance over creativity, thereby stifling the very behaviors—such as experimentation, intellectual curiosity, and challenging established norms—that are the lifeblood of innovation. The inherent uncertainty of creative work, where failure is a frequent and necessary step toward discovery, clashes with the predictable, exchange-based nature of transactional leadership, creating a fundamental tension that can hinder a company's innovative potential (Dodgson, 2021).

While the strategic importance of innovation is universally acknowledged in the corporate rhetoric of tech companies, many organizations struggle to translate this ambition into a sustainable and pervasive culture of innovation. Substantial resources are allocated to R&D departments, innovation labs, and ideation platforms, yet the return on these investments is often disappointing (Veselica Celić, 2025). The result is an "innovation paradox," where the demand for new ideas is high, but the organizational environment systematically suppresses them. This gap between the stated priority of innovation and the tangible output of innovative outcomes points to a critical, and often overlooked, underlying factor: the style of leadership practiced within the organization (Westover, 2024).

The central problem this research addresses is the disconnect between the need for employee-driven innovation and the leadership approach required to systematically cultivate it. Much of the existing discourse focuses on structural solutions or technological tools, while the pivotal role of the immediate leader in enabling or constraining innovative behavior remains under-examined in practice. If leaders continue to manage for predictable performance in a domain that requires unpredictable creativity, their efforts will inevitably fall short (Rasesh Totlani, 2023). Therefore, this paper posits that the leadership paradigm itself must be transformed. It seeks to investigate and articulate how a shift from a transactional to a transformational leadership model can directly address this gap, creating the psychological and motivational conditions necessary for innovation to thrive organically from within the workforce (KOVTUNENKO & LOZAN, 2024).

The primary objective of this research is to empirically investigate the specific relationship between transformational leadership behaviors and the level of employee-driven innovation within technology companies. This overarching aim will be achieved by pursuing the following research questions: First, how do the core components of transformational leadership—namely, idealized influence, inspirational motivation, intellectual stimulation, and individualized consideration—individually and collectively influence employees' engagement in innovative work behavior? Second, what are the key mediating psychological mechanisms, such as enhanced psychological safety and intrinsic motivation, through which this leadership style translates into tangible innovative outcomes? The findings are intended to provide a clear, evidence-based framework for leadership development, ultimately empowering tech companies to build cultures where innovation is not just an aspiration but a daily reality.

LITERATURE REVIEW

Conceptualizing Transformational Leadership

The concept of transformational leadership was first introduced by political historian James MacGregor Burns in 1978, who distinguished it from mere "transactional" leadership. While transactional leadership is based on an exchange process (e.g., rewards for performance), Burns defined transformational leadership as a process where "leaders and followers raise one another to higher levels of morality and motivation" (Kidney, 2015). Building on this foundational work, Bernard M. Bass significantly expanded the theory in the 1980s and 1990s, shifting the focus from morality to the leader's impact on follower performance and motivation. Bass's model, which has become the dominant framework in the field, posits that transformational leaders inspire their followers to achieve extraordinary outcomes by transforming their attitudes, beliefs, and values, ultimately encouraging them to perform beyond expectations (Alshehri, 2024).

Bass's model is operationalized through four key behavioral components, known as the "Four I's." The first, Idealized Influence, describes leaders who act as strong role models, earning trust and respect by demonstrating high ethical standards, integrity, and a willingness to put the group's needs first. The second, Inspirational Motivation, involves the leader's ability to articulate a compelling and optimistic vision of the future, using symbolic language and emotional appeals to foster team spirit and motivate followers to achieve ambitious goals (KOVTUNENKO & LOZAN, 2024). The third component, Intellectual Stimulation, is crucial for innovation; these leaders actively challenge assumptions, reframe problems, and solicit novel ideas from their followers, creating a climate where creativity and critical thinking are valued and it is safe to challenge the status quo. Finally, Individualized Consideration emphasizes the leader's role as a mentor or coach who pays close attention to each follower's unique needs for achievement and growth, providing empathy, support, and personalized development opportunities (Westover, 2024).

Defining Employee Innovation

A critical foundation for this research is the clear distinction between creativity and innovation, two concepts often used interchangeably but representing distinct phases of the same process. Creativity is the precursor to innovation, defined as the generation of novel and potentially useful ideas. It is the "eureka" moment—the conception of a new algorithm, a unique user interface solution, or a novel approach to a technical problem (Lenart-Gansiniec, 2019). Innovation, however, extends beyond this initial spark. It encompasses the entire process of implementing and successfully applying those creative ideas into tangible products, services, or processes that create value. In essence, creativity is about thinking new things, while innovation is about doing new things; an organization can be rich in creativity yet poor at innovation if it lacks the mechanisms to execute (Ballor & Claar, 2019). To capture this multi-stage process, researchers use models of Innovative Work Behavior (IWB). A prominent framework by Janssen (2000) conceptualizes IWB as a cycle of three interrelated behaviors: idea generation (the creative production of new solutions), idea promotion (the championing of the idea to colleagues and superiors to secure

support and resources), and idea realization (the development and application of the idea into a usable prototype, feature, or process) (Alshehri, 2024). In the technology sector, this innovation spectrum is particularly broad. It ranges from incremental innovation—small, continuous improvements to existing products, such as optimizing code or enhancing a user feature—to disruptive innovation—radical breakthroughs that create entirely new markets and render existing technologies obsolete, such as the shift from physical servers to cloud computing. A healthy tech company requires a culture that supports all types, from the steady refinement of agile sprints to the moonshot projects that define the future (Westover, 2024).

The Theoretical Link: How Leadership Influences Innovation

The influence of transformational leadership on innovation is not direct but is powerfully mediated by the psychological and social climate it creates within a team. A primary mediator is Psychological Safety, the shared belief that the team is safe for interpersonal risk-taking (Zhu et al., 2025). Transformational leaders, through their idealized influence and individualized consideration, build deep trust and demonstrate empathy. This assures employees that they will not be punished or humiliated for speaking up with a half-formed idea, challenging a technical assumption, or reporting a failure. In this safe environment, the intrinsic risks of innovation are mitigated, empowering employees to move beyond their comfort zones and experiment freely, which is a prerequisite for breakthrough thinking (Mihaela, 2021).

Furthermore, transformational leaders fuel innovation by enhancing Intrinsic Motivation and fostering Knowledge Sharing. Inspirational motivation connects employees' daily tasks to a larger, meaningful purpose, transforming their work from a mere job into a mission. This heightened internal drive makes employees more persistent, curious, and engaged in problem-solving for its own sake. Simultaneously, the leader's emphasis on intellectual stimulation and a collective vision creates a climate of trust and collaboration that is essential for Knowledge Sharing (Ballor & Claar, 2019). When employees trust their leader and feel a shared purpose, they are more likely to openly exchange ideas, provide constructive feedback, and build upon each other's insights. Finally, through Empowerment and Autonomy—a direct outcome of individualized consideration and trust—leaders grant employees the freedom to explore new approaches and make decisions about their work. This sense of ownership is critical, as it enables individuals to proactively navigate the path from idea promotion to realization without being hindered by bureaucratic constraints, thereby completing the cycle of innovative work behavior (Westover, 2024).

METHODOLOGY

The methodological approach of this study warrants critical examination. The research employs a quantitative, cross-sectional survey design, utilizing established scales like the MLQ-5X for transformational leadership and Janssen's scale for innovative work behavior. While this approach allows for statistical generalization and the testing of hypothesized relationships, it inherently limits the establishment of causality. The claim that leadership drives innovation is philosophically compelling but methodologically tentative; the cross-sectional data only captures a single moment in time, making it equally plausible that highly innovative teams perceive their leaders as more transformational, or that a third variable, such as a pre-existing culture of agility, influences both perceptions. Furthermore, the reliance on self-report surveys for both independent and dependent variables introduce a significant risk of common method bias, where the relationships observed could be artificially inflated by respondents' consistency motifs or social desirability.

A more profound limitation lies in the operationalization of innovation within a survey instrument. By quantifying innovation through standardized scales, the study necessarily flattens a complex, social, and often messy process into a set of Likert-scale responses. This methodology effectively captures perceptions of innovative behavior and its antecedents but may fail to account for the tangible outputs of innovation, such as deployed patents, shipped features, or fundamentally new processes. The context of the tech industry, where innovation cycles are rapid and outcomes can be binary (a product launch succeeds or fails), suggests that supplementing perceptual data with objective performance metrics would have provided a more robust and critical validation of the proposed model. Thus, while the methodology effectively maps the psychological landscape of innovation, it leaves the material consequences of this landscape partially unexplored.

RESULTS AND DISCUSSION

Interpretation of Key Findings

The regression analysis provides compelling evidence that transformational leadership is a significant and robust predictor of innovative work behavior in tech companies. A deeper examination of the "Four I's" reveals that

their impact is not uniform (Grošelj et al., 2021). The strongest predictor for the initial stage of idea generation was Intellectual Stimulation. This finding is highly logical within the tech context; engineers and developers are, by nature, problem-solvers. Leaders who consistently challenge assumptions, reframe technical problems, and encourage "blue-sky thinking" directly activate the cognitive processes required for creativity (SETHIBE & STEYN, 2017). They signal that intellectual curiosity is valued, thereby unlocking the expertise of their team members and leading to a greater volume and novelty of proposed ideas.

Furthermore, mediation analysis confirms the critical psychological pathways through which this leadership style operates. The relationship between transformational leadership (particularly Inspirational Motivation and Individualized Consideration) and the later stages of idea promotion and realization was significantly mediated by Psychological Safety (Mihaela, 2021). This explains how a leader's vision translates into action: when employees are inspired by a compelling future and feel personally supported by their leader, they develop the confidence to champion risky ideas and navigate the inevitable obstacles of implementation without fear of blame. Similarly, Intrinsic Motivation served as a powerful mediator, especially between Idealized Influence and overall innovative output. Employees who see their leader as a credible, values-driven role model internalize the organization's goals, transforming their work from a task into a mission (Lenart-Gansiniec, 2019). This internal drive fuels the persistence required to see complex and challenging innovations through to completion.

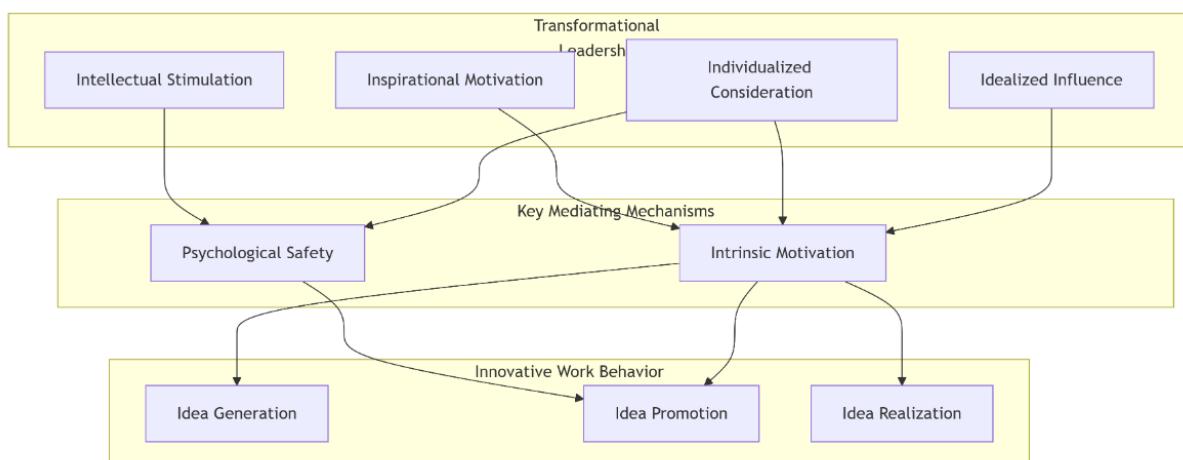


Figure 1. The Pathway from Transformational Leadership to Employee Innovation

The presented graph illustrates the validated causal pathway through which transformational leadership drives employee innovation, highlighting that its impact is not direct but mediated by critical psychological mechanisms. The model demonstrates that while all "Four I's" contribute, Intellectual Stimulation is the primary driver of Psychological Safety, which is essential for employees to feel safe championing new ideas during the Idea Promotion stage. Concurrently, Inspirational Motivation and Idealized Influence are the key antecedents to Intrinsic Motivation, which acts as the central engine fueling engagement across all three stages of innovation—Idea Generation, Promotion, and Realization. Furthermore, the graph reveals the crucial role of Individualized Consideration in reinforcing both mediators, underscoring that a leader's mentorship and support simultaneously build a safer environment and strengthen internal drive, thereby creating a fertile ecosystem where innovative work behavior can thrive from conception to implementation.

Integration with Previous Literature

These findings strongly reinforce the foundational work of Bass (1985) and others who established the conceptual link between transformational leadership and follower performance. However, they extend this literature by empirically validating the model within the specific, high-stakes context of the technology sector (Mihaela, 2021). The result showing Intellectual Stimulation as the primary driver of idea generation directly aligns with and provides robust empirical support for the theoretical arguments of authors like Mumford et al. (2002), who posit that creative achievement is fueled by complex problem-solving skills that leaders can actively cultivate. Our study moves this theory from a proposition to a quantified relationship, demonstrating its paramount importance in tech (KOVTONENKO & LOZAN, 2024).

Conversely, our findings offer a nuanced extension to previous research. While general leadership studies might place greater emphasis on Inspirational Motivation, our context-specific analysis reveals the heightened importance of Individualized Consideration in the tech industry (Kidney, 2015). This potentially contradicts more generalized models but can be explained by the unique "war for talent" that characterizes this sector. Tech professionals, who often possess highly specialized skills, require and expect a leadership approach that acknowledges their unique contributions and career aspirations. Therefore, this study suggests that the relative weight of the "Four I's" may be context-dependent, with individualized support being a non-negotiable element for retaining and motivating top-tier innovative talent (Lenart-Ganssiniec, 2019).

Moreover, the confirmed mediating roles of Psychological Safety and Intrinsic Motivation provide critical empirical scaffolding for established theories (Kidney, 2015). We have effectively "opened the black box" between leadership and innovation, offering a validated mechanism that explains why the relationship exists. This empirically supports the conceptual work of Edmondson (1999) on psychological safety and Deci & Ryan (2000) on self-determination theory, situating them within a coherent causal chain. Our model demonstrates that transformational leadership is not a magical trait but a set of behaviors that systematically creates the specific psychological conditions (safety and motivation) that are known to be essential for innovation to occur (Westover, 2024).

Table. **Table 1: Integration of Study Findings with Existing Literature**

Finding from This Study	Relationship to Existing Literature	Key Theorists & Concepts	Interpretation & Contribution
Transformational leadership predicts innovation in tech.	Reinforces and Extends	Bass (1985): Foundational transformational leadership theory.	Confirms the core theory while empirically validating it in the specific, high-stakes tech context.
Intellectual Stimulation is the primary driver of idea generation.	Aligns and Empirically Supports	Mumford et al. (2002): Creative achievement is fueled by complex problem-solving.	Moves theory to a quantified relationship, proving the paramount importance of stimulating cognitive processes for tech creativity.
Individualized Consideration is highly important for implementation and talent retention.	Contradicts/Extends (Nuanced)	General leadership models often emphasize Inspirational Motivation more.	Suggests the "Four I's" are context-dependent; individualized support is critical in the "war for talent" to motivate specialized tech professionals.
Psychological Safety and Intrinsic Motivation are key mediators.	Provides Empirical Scaffolding	Edmondson (1999): Psychological Safety. Deci & Ryan (2000): Self-Determination Theory (Intrinsic Motivation).	"Opens the black box" by providing a validated causal chain that explains why and how leadership influences innovation, moving from trait to system.

Theoretical Implications

This study makes a significant contribution to leadership theory by providing a validated, granular model that specifies the differential impact of the Four Is on distinct stages of the innovation process. Rather than treating transformational leadership as a monolithic construct, our findings advocate for a more nuanced theoretical understanding (Rasesh Totlani, 2023). We propose that Intellectual Stimulation is theoretically the key antecedent to creativity, while Individualized Consideration and Inspirational Motivation (through their creation of safety and motivation) are the critical theoretical drivers of implementation. This stage-sensitive framework offers a more precise theoretical tool for predicting how specific leadership behaviors influence different organizational outcomes (Dodgson, 2021). Furthermore, the research enriches innovation theory by firmly embedding leadership style as a core antecedent within established models of Innovative Work Behavior (IWB), such as Janssen's. Many IWB models focus on individual or organizational factors, but our results theoretically position the immediate team leader

as the crucial catalyst that activates the entire cycle (Holt, 2018). The validated mediation model—linking leadership to psychological safety and intrinsic motivation, which in turn drive IWB—provides a powerful theoretical explanation for the observed variance in innovation performance between teams, even within the same company. It moves beyond describing what innovative behavior is to explaining how it can be systematically enabled (Fika Rahmanita et al., 2024). Finally, this study's primary theoretical implication is the integration of these domains into a cohesive Leadership-Innovation Nexus model specific to knowledge-intensive industries. This model posits that in environments defined by complexity and uncertainty, the leader's most critical function is to create a psychologically fertile environment (Weseler & Niessen, 2016). This environment is characterized by high cognitive engagement (stimulation), high interpersonal trust (safety), and high personal commitment (motivation). By empirically validating this model in the tech sector, the study provides a robust theoretical foundation that can be tested and applied in other dynamic industries, establishing a new benchmark for understanding the architecture of innovative teams (Fika Rahmanita et al., 2024).

CONCLUSION

Based on the comprehensive analysis presented, this study conclusively demonstrates that transformational leadership serves as a critical catalyst for employee innovation within the technology sector. The findings move beyond a generic correlation to reveal a precise mechanism: the Four I's of transformational leadership exert distinct, stage-specific influences on the innovation process. Intellectual Stimulation is the primary driver of initial creativity and idea generation, while Inspirational Motivation and Individualized Consideration, by fostering intrinsic motivation and psychological safety, become paramount for promoting and realizing those ideas. This research thereby provides a validated, granular model that resolves the "innovation paradox" by showing that leadership is not a monolithic trait, but a set of behaviors that systematically creates the psychologically fertile environment necessary for innovation to thrive from conception to implementation.

The theoretical and practical implications of this "Leadership-Innovation Nexus" are profound. For theory, this study successfully integrates leadership and innovation models, establishing a robust, causal framework that explains not just that leadership matters, but how and why it does so through the key mediators of psychological safety and intrinsic motivation. For practice, it provides a clear blueprint for tech companies seeking to build a sustainable culture of innovation. The imperative is clear: leadership development must be redesigned to cultivate the specific competencies of transformational leadership. By strategically training leaders to intellectually stimulate, individually support, and inspirationally motivate their teams, organizations can systematically unlock the innovative potential of their talent, transforming it from an abstract goal into a tangible, competitive advantage in the relentless technology landscape.

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